

# On-Hold **Plus**™ Support

## Troubleshooting - TEHMA

Follow these 6 simple installation steps, and you'll have the TEHMA connected to an analog phone system in no time.



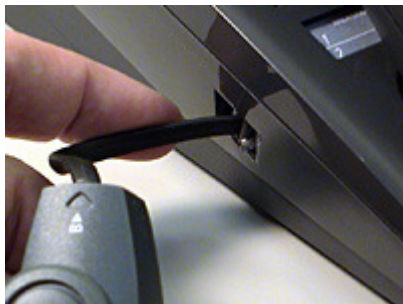
**Step 1:**  
Disconnect the handset from the base unit of the phone.



**Step 2:**  
Plug the end of the handset cord into the "A" side of the TEHMA



**Step 3:**  
Plug one end of 3" RJ-22 connector cable into the "B" side of the TEHMA



**Step 4:**  
Plug the other end of the 3" RJ-22 connector cable into the base unit of the telephone.



Once you've completed the above steps, to place a call on hold, press the \* key twice on the handset. If the TEHMA doesn't seem to be working, try flipping the "A" side and "B" side connections. Some phones like it the other way around.